



TERMS AND CONDITIONS OF BUSINESS

ABOVE AND BEYOND DECORATORS LIMITED

ABDL shall provide clients with written quotations or estimates for works required, including a SCOPE of works, a SPECIFICATION of works, a SCHEDULE for works and SETTLEMENT terms for payment thereof, and these terms shall be binding by agreement as a contract.

ABDL shall consider any additional works or variations thereof in scope, specification, schedule or settlement and terms for such shall be asserted and agreed upon in writing to confirm revisions, be it prior to commencement or during works.

ABDL shall at all times consider the fabric of building and the inherent potential for unknown eventualities including, method and material of construction, decay, damage, force majeure or act of God, and address appropriately whenever and wherever possible, making good in reasonableness to uphold the commitment for delivery of works as agreed.

ABDL as promisor in contract, shall propose works to industry standards or subcontract works to trusted professionals for clients as promisors to pay for said goods and services and shall agree to the terms of business and undertake their obligations in contract the same.

ABDL require, upon proposal, be it a fixed figure quote or estimate for works, the client shall consider and agree by expression in return to the quote, estimate and attached terms of business as a contract and promise to pay.

ABDL require, upon agreement the client shall pay any deposit agreed in terms and negotiate a proposal of the schedule of works which shall be subject to reasonableness, weather, force majeure, act of god or other events beyond any control.

ABDL shall behave in all reasonableness in conduct and likewise shall expect that the client will behave the same in the law of contracts, free from any hindrance, frustration, deference or misrepresentation.

ABDL provide quotations or estimates, valid for 4 weeks from the date of provision unless otherwise agreed and if necessary will levy a fee for a revision based on market forces.

ABDL provide quotations or estimates calculated on the basis of free and uninterrupted operator access during our normal working hours of 8am to 5pm Monday to Friday unless otherwise agreed with the client to accommodate circumstance or need.

ABDL require that any strict deadlines must be informed and expressed at the time of scheduling works to ensure feasible programming and such in all reasonableness shall be pursued without guarantees unless expressly agreed.

ABDL require that should works involve other contractors not employed or subcontracted by us, we reserve the right to reschedule should delays or frustrations occur and resultant costs will be clarified with the client.

ABDL will agree all practical arrangements and necessary adjustments thereof with regards to scope, specification, schedule, working methods and practices with the client in order to provide minimum disruption, so as to allow work to be carried out efficiently and expeditiously with minimum impact to habitation or trading.

ABDL require that all areas of works shall be clear of removable furniture, appliances, installations, fixtures, fittings and vehicles unless agreed prior to commencement to ensure delivery of services is unhindered, efficient and of the highest possible quality.

ABDL if required, can assist, if prearranged, with clearing of the above whilst supervised by the client however we cannot accept any liability for any detriment whilst doing so.

ABDL if required, can contract specialist removal and storage professionals for removal, safekeeping and replenishment of the above, where comprehensive liability cover is included, especially for peace of mind should articles require such consideration and protection and have considerable value.

ABDL will at all times, protect surfaces with coverings or sheeting where appropriate to prevent damage or contamination. If however any articles require additional protection such will be agreed prior to works commencing and charged accordingly.

ABDL will provide, whenever possible, specifications of works to the client and require them to be acknowledged and agreed, and they shall be adhered to in all reasonableness of contract, notwithstanding fabric of building, force majeure or act of god.

ABDL will provide settlement terms for payment of works to the client prior to the scheduling of works and require them to be acknowledged, agreed and adhered to in reasonableness of contract.

ABDL shall require a deposit, typically 25% of the quoted works, staged or interim payments, to be proposed and agreed and a final payment of the balance upon the completion of works once inspected as satisfactory.

ABDL requires payment of the full balance within 7 days from completion and all monies shall be accounted by invoices to the clients requirements.

ABDL guarantees all works to industry standards, under contract law and building regulations, where, any issues arising should be identified to be investigated immediately and if necessary addressed or referred to our insurance assessor , ensuring propriety and customer satisfaction.